



PRODUCT DESCRIPTION	UNIT	MSRP	DIR Customer Discount % off MSRP	DIR Customer Price*
Cognitive Voice Portal				
<i>Cognitive Voice Portal: 25000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.30	5.00%	\$ 0.29
<i>Cognitive Voice Portal: 60000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.27	5.00%	\$ 0.26
<i>Cognitive Voice Portal: 125000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.25	5.00%	\$ 0.24
<i>Cognitive Voice Portal: 210000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.22	5.00%	\$ 0.21
<i>Cognitive Voice Portal: 335000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.20	5.00%	\$ 0.19
<i>Cognitive Voice Portal: 500000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.17	5.00%	\$ 0.16
<i>Cognitive Voice Portal: 1000000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.16	5.00%	\$ 0.15
Cognitive SMS				
<i>Cognitive SMS: 25000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.07	5.00%	\$ 0.07
<i>Cognitive SMS: 60000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.06	5.00%	\$ 0.06
<i>Cognitive SMS: 125000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.05	5.00%	\$ 0.05
<i>Cognitive SMS: 210000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.05	5.00%	\$ 0.04
<i>Cognitive SMS: 335000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.04	5.00%	\$ 0.04
<i>Cognitive SMS: 500000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.04	5.00%	\$ 0.03
<i>Cognitive SMS: 1000000 Minutes per Month Tiers</i>	Minutes per Month Tiers	\$ 0.03	5.00%	\$ 0.03
Cognitive Chat				
<i>Cognitive Chat: 25000 Chats per Month Tiers</i>	Chats per Month Tiers	\$ 0.05	5.00%	\$ 0.05
<i>Cognitive Chat: 60000 Chats per Month Tiers</i>	Chats per Month Tiers	\$ 0.05	5.00%	\$ 0.05
<i>Cognitive Chat: 125000 Chats per Month Tiers</i>	Chats per Month Tiers	\$ 0.04	5.00%	\$ 0.04
<i>Cognitive Chat: 210000 Chats per Month Tiers</i>	Chats per Month Tiers	\$ 0.03	5.00%	\$ 0.03
<i>Cognitive Chat: 335000 Chats per Month Tiers</i>	Chats per Month Tiers	\$ 0.03	5.00%	\$ 0.03
<i>Cognitive Chat: 500000 Chats per Month Tiers</i>	Chats per Month Tiers	\$ 0.03	5.00%	\$ 0.02
<i>Cognitive Chat: 1000000 Chats per Month Tiers</i>	Chats per Month Tiers	\$ 0.02	5.00%	\$ 0.02
Visual IVR				
<i>Visual IVR: 25000 Interactions per Month Tiers</i>	Interactions per Month Tiers	\$ 0.25	5.00%	\$ 0.24
<i>Visual IVR: 60000 Interactions per Month Tiers</i>	Interactions per Month Tiers	\$ 0.24	5.00%	\$ 0.23
<i>Visual IVR: 125000 Interactions per Month Tiers</i>	Interactions per Month Tiers	\$ 0.22	5.00%	\$ 0.21
<i>Visual IVR: 210000 Interactions per Month Tiers</i>	Interactions per Month Tiers	\$ 0.20	5.00%	\$ 0.19
<i>Visual IVR: 335000 Interactions per Month Tiers</i>	Interactions per Month Tiers	\$ 0.19	5.00%	\$ 0.18



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<i>Visual IVR: 500000 Interactions per Month Tiers</i>	Interactions per Month Tiers	\$ 0.18	5.00%	\$ 0.17
<i>Visual IVR: 1000000 Interactions per Month Tiers</i>	Interactions per Month Tiers	\$ 0.16	5.00%	\$ 0.15
Software Subscriptions				
<i>Software Subscriptions: Enterprise Data & Analytics Server</i>	Per Instance	\$ 6,000.00	5.00%	\$ 5,742.75
<i>Software Subscriptions: Analytics Modules (311, Cisco UCCX/E, Amazon Connect, NICE/InContact)</i>	Per Module Per Month (does not require Enterprise)	\$ 1,000.00	5.00%	\$ 957.13
Services				
<i>Services: Program Management</i>	Hourly Rate	\$ 175.00	5.00%	\$ 167.50
<i>Services: Data Engineering and Data Science</i>	Hourly Rate	\$ 150.00	5.00%	\$ 143.57
<i>Services: Data Engineering and Data Science if Delivered through Xaqt's Platform</i>	Hourly Rate	\$ 105.00	5.00%	\$ 100.50